

Music Write Plus

This file contains some last minute changes and notes about Music Write Plus.

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Font Problems

If when running Music Write Plus, you receive an error message stating that a font cannot be loaded or, if when displaying or printing you see strange hieroglyphics instead of music, you may have either an incorrect version of the font loaded or it has been corrupted. In this case, you should remove the fonts and re-install them.

To re-install fonts (fail-safe method):

1. Reboot your computer.
2. Go to the Fonts Applet in the Control Panel.
3. Remove the SPW and MWPCord fonts. Note that it is sometimes possible to have multiple copies of these fonts installed – you should remove all of them.
4. Reboot your computer again.
5. Now install the fonts from the \FONT directory on your CD.

If you are unfamiliar with installing and removing fonts you may want first check the help for your particular version of Windows for "Fonts."

VCTL.DLL Errors

If you receive an error message "Digital Orchestrator Pro requires VCTL.DLL version 1.24 to run" this means you have a different version of this DLL installed on your system. (It is possible that there is an older VCTL.DLL on your system.)

Follow these steps to fix any VCTL.DLL error problems:

- 1 Find the newest version of the VCTL.DLL file (by checking the date) and place it in your C:\WINDOWS\SYSTEM directory.
- 2 Delete any older versions of the VCTL.DLL file.
- 3 Search your entire hard drive to be certain that there is only one copy of the VCTL.DLL.

MIDI Thru

The default setting for MIDI Thru is Enabled. When MIDI Thru is enabled, it echoes any incoming MIDI data back out again. Depending upon your setup, this could cause an infinite loop.

Video Tutorial Problems

Problem: Error message "AVI file is too big to be played in the selected VGA mode."

Solution: Change the video screen mode.

To change the video screen mode in Windows 3.x:

- 1 Double-click the **Control Panel** icon.
- 2 Double-click the **Drivers** icon.
- 3 Scroll down and locate the **[MCI] Video for Windows** driver, and then select it.
- 4 Click **Setup**.
- 5 In the dialog box that appears, make sure that the **Zoom by 2** and **Full Screen** modes are not selected.

To change the video screen mode in Windows 95:

- 1 From the **Start** menu, select **Settings** and click **Control Panel**.
- 2 Double-click the **Multimedia** icon.
- 3 Click the **Video** tab.
- 4 Make sure you are in the **Window** mode. Then select the Window mode that gives you the best performance.

Problem: The video plays but the image is very distorted on the screen.

Solution: This problem has been reported with some video drivers running in 640 x 480, 256-color mode. Try selecting a higher screen resolution such as 800 x 600.

Technical Support

If you have tested your installation and hardware connections, run all the steps in SoundCheck, read the information on troubleshooting and you are still having problems, you can reach Voyetra's Technical Support by several methods. These are:

Internet:	support@voyetra.com
World Wide Web:	http://www.voyetra.com
BBS:	914.966.1216 (8-1-N)
Fax:	914.966.1102
Telephone:	914.966.0600

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